



## The London Borough of Hillingdon Stronger Families Webinar

### **Working together to support families and safeguard children and young people from abuse and neglect**

Hillingdon Council is launching a pioneering new way of working across its social care services in August 2021, to enable teams to intervene early and ensure that local families have fast access to a wide range of support services around the clock.

The council has redesigned its offer of early help and prevention for families, and teams will adopt a multi-agency, locality approach to support children at the earliest possible stage by working closely with partners across Hillingdon in services for young people.

A new Stronger Families service will enable teams to engage families earlier and provide long-lasting solutions to ensure a safe, stable and nurturing environment in which children, young people and parents can thrive.

The introduction of a unique Stronger Families 'hub' will offer information, advice and support 24 hours a day, seven days a week. The hub is one of the first of its kind and will be a single point of contact for all professionals and residents, with a dedicated email address and phone number and one single online referral form.

Families can now access the vast majority of children's services via the Stronger Families hub, which may include a concern for a child's welfare, access to parenting advice and support, or questions regarding special educational needs or education. The hub will also deal with adult social care concerns reported out of office hours.

All Professionals in Hillingdon can also use the hub as a single point of contact for advice and support, which could include reporting concerns for a child's welfare or requesting support for SEND, Early Help or adolescent services.

Speakers: Deanna Neilsen – Head of Early Help and Prevention  
Antony Madden – Head of First Response

**Book your place by clicking on the relevant link below:**

[Breakfast Session](#)

**2nd July 2021** from 8am to 9am

[Lunchtime Session](#)

**9<sup>th</sup> July 2021** from 1pm to 2pm

[Evening Session](#)

**20<sup>th</sup> July 2021** from 7pm to 8pm

[Question and Answer Session](#)

**30<sup>th</sup> July 2021** from 2pm to 3pm

[Initial Feedback Session](#)

**18<sup>th</sup> August 2021** from 1.30pm to 2.30pm